

These terms and conditions will apply at all events on this website

Other event organisers may have individual terms and conditions please view their event pages and/or their website for these.

Entries are to be made online using our website www.blueberryeventsuk.com

Entries will be accepted on a first come first served basis following payment online through the website using PayPal, no entry is secure until full payment has been received.

Late entries: If available these will be open online, Please note each late entry is subject to a surcharge of £2.00 per class.

Cancellation Policy

We at Blueberry understand sometimes horses go lame/get injured or things happen meaning you have to cancel your entries, our cancellation policy is:

- Two or more week's notice: a credit voucher code will be issued which can be used to enter future events.
- Less than two weeks' notice: there will be no refunds or credits offered. All booking fees are non-refundable

Event Postponement/Cancellation/Relocation

If an event you have entered has to be postponed due to weather or other issues the Blueberry Events will set a new date where possible which your entry will automatically be transferred to and you will be notified via email. Once you have been notified of the postponement and the new date, you have 5 working days to inform us whether you can attend this date or request a credit voucher to use at a future event. Failure to let us know within the 5 working days will result in your entry fees being lost and no credit voucher being issued.

If an event has to be cancelled and no new date issued you can request a credit voucher code to use at future events or a full refund minus the booking fee.

The organiser has the right to change the location of the event due to unforeseen circumstances. In this situation our cancellation policy is the same.

Refunds/Credit Voucher Codes

Once a credit voucher code/refund has been confirmed please allow 10 working days for your money to be refunded or voucher code to arrive via email. Voucher codes/refunds are given in accordance with our cancellation policy for each event.

Competition Terms and Conditions

Event Rules will be stated on the online schedule and on the website information. If you are in any doubt please contact the secretary.

Horse/Pony sports are dangerous. Neither the Professional Equine Training committee, nor any persons acting on their behalf, nor the landowner can accept any liability for loss, damage, accident or injury to any persons, horses or property.

It is compulsory that all riders wear hats/helmets up to British Standard Riding Hats conforming to All PAS 015, VG1 – provided they are BSI Kitemarked, European – VG1 – provided they are BSI Kitemarked American –All SEI ASTM F1163 04a onwards and SNELL E2001 Australian & New Zealand – AS/NZS 3838 2006 onwards.

Riding is a risk sport and it is compulsory that all riders wear body protectors to the latest BETA standard whilst going Cross Country and highly advisable when taking part in any riding activity.

It is compulsory that every person entering upon the event venue who is under the age of 18 years of age is accompanied by a responsible adult.

It is compulsory that all dogs must be kept on leads at all times.

It is compulsory that horseboxes are NOT to be mucked out on site.

It is compulsory that all gates must be kept closed when possible.

The Management of the venue or Blueberry Events reserves the right to remove anyone from the event at any time without giving a reason.

You note and accept an emergency first aider is present at all events and the cost of this is included within your entry fees.

All our events may be cancelled without notice due to adverse weather. In the event of adverse weather it is recommended that you check the website before departing.

All horses/ponies must be over four years old.

When entering an event organised by Blueberry Events you understand your details will be added to the Blueberry Events database for further Communication regarding events. if you wish to opt out of receiving marketing emails please select this box on your Blueberry Events online account.

The judge's decision is final

Any complaints must be written out and handed to the organiser of the event within 15 minutes of the incident, accompanied by a fee of £15 which will be refunded if the complaint is upheld.

Any combination judged to be entered in a class for which they are not eligible may be moved to another class at the Judges' discretion.

Any change of horse or rider must be notified to the Secretary at least 15 minutes before the start of the class

Unaffiliated Dressage Competition running to British Dressage rules, see rulebook 2017 for current rulings.

The course's owner/instructor, blueberry events have taken reasonable precautions to ensure the health and safety of everyone present. For these measures to be effective everyone must take all reasonable precautions to avoid and prevent accidents occurring, and must obey the rules and instructions of the organisers and stewards/officials.

The course's owner/instructor, Blueberry events does not insure the rider, your horse or your tack and equipment. You are strongly advised to have in place your own adequate horse and personal accident insurance at all times.

The Venue, Blueberry Events and the instructors will not be held responsible for any accident, injury or loss to any person or their property however this may be caused.

Please note that we will have photographers present at all our events which maybe be used on our social media platforms or for marketing purposes.

Please email info@blueberryevents.co.uk if you do not wish to appear in these forms

PRIVACY POLICY

This privacy notice aims to give you information on how Blueberry Events collects and processes your personal data through your use of this website, including any data you may provide through this website when you, register on our website or enter an event

It is important that you read this privacy notice together with any other privacy notice or fair processing notice we may provide on third party organisers event pages when we are collecting or processing personal data about you so that you are fully aware of how and why we are using your data. This privacy notice supplements the other notices and is not intended to override them.

Blueberry Events is the controller and responsible for your personal data (collectively referred to as, "we", "us" or "our" in this privacy notice).

We have appointed a data protection champion (DPC) who is responsible for overseeing questions in relation to this privacy notice. If you have any questions about this privacy notice, including any requests to exercise your legal rights, please contact the DPC using the details set out below.

Contact details

Blueberry Events (Lisa Marchant) – Director

info@blueberryevents.co.uk

07872 640482

35 Dorts Crescent, Church Fenton, Tadcaster, North Yorkshire, LS24 9RU

You have the right to make a complaint at any time to the Information Commissioner's Office (ICO), the UK supervisory authority for data protection issues (www.ico.org.uk). We

would, however, appreciate the chance to deal with your concerns before you approach the ICO so please contact us in the first instance.

Changes to the privacy notice and your duty to inform us of changes

It is important that the personal data we hold about you is accurate and current. Please keep us informed if your personal data changes during your relationship with us.

Third-party links

This website may include links to third-party websites, plug-ins and applications. Clicking on those links or enabling those connections may allow third parties to collect or share data about you. We do not control these third-party websites and are not responsible for their privacy statements. When you leave our website, we encourage you to read the privacy notice of every website you visit.

The data we collect about you

Personal data, or personal information, means any information about an individual from which that person can be identified.

We may collect, use, store and transfer different kinds of personal data about you which we have grouped together follows:

Identity Data includes first name, last name, username or similar identifier, title, date of birth and gender.

Contact Data includes billing address, email address and telephone numbers.

Transaction Data includes details about payments to and from you and other details of anything you have purchased from us.

Usage Data includes information about how you use our website and services.

Marketing and Communications Data includes your preferences in receiving marketing from us and our third parties and your communication preferences.

We also collect, use and share Aggregated Data such as statistical or demographic data for any purpose. Aggregated Data may be derived from your personal data but is not considered personal data in law as this data does not directly or indirectly reveal your identity. For example, we may aggregate your Usage Data to calculate the percentage of users accessing a specific website feature. However, if we combine or connect Aggregated Data with your personal data so that it can directly or indirectly identify you, we treat the combined data as personal data which will be used in accordance with this privacy notice.

If you fail to provide personal data

Where we need to collect personal data by law, or under the terms of a contract (i.e. when you book an event) and you fail to provide that data when requested, we may not be able to perform the contract we have or are trying to enter into with you (for example, to process your entry). In this case, we are unable to process your entry.

How is your personal data collected?

We only collect data for direct interaction with you, i.e. when you book an event or when you contact us by post, phone or email or online via our website

How we use your personal data

We will only use your personal data when the law allows us to. Most commonly, we will use your personal data in the following circumstances:

Where we need to perform the contract we are about to enter into or have entered into with you (entering an event).

Where it is necessary for our legitimate interests (or those of a third party) and your interests and fundamental rights do not override those interests.

Where we need to comply with a legal or regulatory obligation.

These are the types of lawful basis that we will rely on to process your personal data.

Legitimate Interest means the interest of our business in conducting and managing our business to enable us to give you the best service/product and the best and most secure experience. We make sure we consider and balance any potential impact on you (both positive and negative) and your rights before we process your personal data for our legitimate interests. We do not use your personal data for activities where our interests are overridden by the impact on you (unless we have your consent or are otherwise required or permitted to by law). You can obtain further information about how we assess our legitimate interests against any potential impact on you in respect of specific activities by contacting us

Performance of Contract means processing your data where it is necessary for the performance of a contract to which you are a party or to take steps at your request before entering into such a contract.

Comply with a legal or regulatory obligation means processing your personal data where it is necessary for compliance with a legal or regulatory obligation that we are subject to.

Performance of a task carried out in the public interest

Where Blueberry Events collects event results data. We process such data for archiving purposes in the public interest and this is not subject to the requirement to have another legal ground for such processing. Provided the rights and freedoms of the individual are not compromised by the retention of such results data.

Generally we do not rely on consent as a legal basis for processing your personal data other than in relation to sending third party direct marketing communications to you via email or

Purposes for which we will use your personal data

We have set out below, in a table format, a description of all the ways we plan to use your personal data, and which of the legal bases we rely on to do so. We have also identified what our legitimate interests are where appropriate.

Note that we may process your personal data for more than one lawful ground depending on the specific purpose for which we are using your data. Please contact us if you need details about the specific legal ground we are relying on to process your personal data where more than one ground has been set out in the table below.

Opting out

You can ask us to stop sending you marketing messages at any time.

Either send us an email to info@blueberryevents.co.uk with OP OUT as the subject line.

Following the opt-out links on any marketing message sent to you

Where you opt out of receiving these marketing messages, this will not apply to personal data provided to us as a result of entering an event or registering on the website. If you would like your account to be deleted in full please email info@blueberryevents.co.uk from the email you wish it to be deleted from.

You can set your browser to refuse all or some browser cookies, or to alert you when websites set or access cookies. If you disable or refuse cookies, please note that some parts of this website may become inaccessible or not function properly.

Third Parties

Organisers of the events on our website, other equestrian organisations such as the The Pony Club & National Schools Equestrian Association

Service providers acting as processors based [in the European Economic Area] who provide IT and system administration services.

Professional advisers acting as processors or joint controllers including lawyers, bankers, auditors and insurers based in the United Kingdom who provide consultancy, banking, legal, insurance and accounting services.

HM Revenue & Customs, regulators and other authorities acting as processors or joint controllers based in the United Kingdom who require reporting of processing activities in certain circumstances.

We require all third parties to respect the security of your personal data and to treat it in accordance with the law. We do not allow our third-party service providers to use your personal data for their own purposes and only permit them to process your personal data for specified purposes and in accordance with our instructions.

International transfers

We do not transfer your personal data outside the European Economic Area (EEA).

Data security

We have put in place appropriate security measures to prevent your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal data to those employees, agents, contractors and other third parties who have a business need to know. They will only process your personal data on our instructions and they are subject to a duty of confidentiality.

We have put in place procedures to deal with any suspected personal data breach and will notify you and any applicable regulator of a breach where we are legally required to do so.

Data retention

How long will you use my personal data for?

We will only retain your personal data for as long as necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements.

To determine the appropriate retention period for personal data, we consider the amount, nature, and sensitivity of the personal data, the potential risk of harm from unauthorised use or disclosure of your personal data, the purposes for which we process your personal data and whether we can achieve those purposes through other means, and the applicable legal requirements.

We keep full records for 6 years. We keep results data indefinitely for public interest reasons.

By law we have to keep financial data for six years from receipt of such information for financial and tax purposes. In some circumstances you can ask us to delete your data: see Request Erasure below for further information.

In some circumstances we may anonymise your personal data (so that it can no longer be associated with you) for research or statistical purposes in which case we may use this information indefinitely without further notice to you.

COOKIE POLICY

Blueberry Events does not make use of a web site visitor's IP address, or other session information that is automatically captured by its web server, for any purpose other than system administration and to provide statistics that are used to evaluate use of the site.

Only Session Cookies are used. These are necessary for system administration purposes and are deleted when a visit to the site is terminated. The pages that are visited are tracked for analysis purposes only and the information is not used to make any assumptions about a visitor's interests.

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